

NOTIFICATION SYSTEM AVAILABLE TO HAMPTON ROADS INSTALLATIONS

With the on-set of winter weather threatening the Hampton Roads area, Sailors and civilians assigned to Navy installations can receive alert messages on emergency information, to include inclement weather, crisis events and road closings through the Commander, Navy Installation Command (CNIC) Shore Wide Area Alert Network or WAAN system. Tragedies such as Hurricane Katrina and shootings at Virginia Tech and Fort Hood clearly demonstrate that being able to put out emergency information quickly is vital to the safety of personnel. Government agencies, educational institutions and private industry have taken great strides to develop critical emergency notification methods to protect life, limb, property and operational capabilities.

The Navy has developed a method to do that. But, to take full advantage of the system, users need to register their emergency contact information to get alerts when they are not at their computers.

The Shore Wide Area Alert Network (WAAN) has been developed to provide Navy Installations with an effective and reliable mass notification system that can be used during a crisis to warn affected personnel. The WAAN consists of four sub-systems: Computer Desktop Notification System (CDNS), Automated Telephone Notification System (ATNS), Giant Voice (GV), and Interior Voice (IV).

CDNS and ATNS have been rolled out to each NMCI users in the form of the AtHoc Self Service client which starts automatically on computers at startup. Users are automatically registered for CDNS messages when they log into an NMCI computer via their Common Access Card (CAC). All NMCI users must manually register their emergency contact information via the AtHoc Self Service client in order to receive WAAN ATNS or e-mail/text notifications.

Instructions for adding contact information to the WAAN using the AtHoc Self Service client are:

- Right-click on the AtHoc Self Service client (Purple Globe) icon in the users system tray, at the bottom of the computer screen.
- Select "Access Self Service" from the pop-up menu.
- The Athoc Self Service client will open. Select the "My Info" tab and update your Last Name, First Name, and Display Name and save. Do not enter PIN information.
- Select the "Devices" tab and enter your contact information in the appropriate fields and save.
- This completes the registration process.

For assistance with these instructions or with technical issues, please ontact the CNIC Help Desk at 1-888-264-4255, DSN: 942-6597, <https://supportcenter.cnic.navy.mil>